



# Customer Satisfaction Survey

Name: \_\_\_\_\_ Company: \_\_\_\_\_

All of us at Atlán Dyess, Inc. are committed to continually improving our processes, product quality, and the services we provide. Customer satisfaction is very important to us, and we would appreciate your feedback so we can better meet your requirements.

Please rate us in the following areas with **1 (best)** through **5 (worst)**.

- |                                   |                            |                            |                            |                            |                            |
|-----------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 1) Quality/Reliability of Product | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| 2) Customer Service               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| 3) On-Time-Delivery               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| 4) Responsive to your needs       | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| 5) Overall Product Cost           | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

Please provide any additional feedback (positive and/or negative) so we can meet your expectations and continually improve our business.

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Also, are there any new/additional products you would like for us to offer?

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Please email your response to [sales@atlandyess.com](mailto:sales@atlandyess.com), or you can fax your completed response to (972) 243-7041 or (817) 336-7614. Thank you very much for taking time to respond. We sincerely value your feedback.

Very truly yours,

ATLAN DYESS, INC.